

CV



JESSICA ANN VENØ

Senior Service Designer



Born **09.04.1992**

jessica.venoe@gmail.com

+44 07398393143

London

PORTFOLIO

WORK

2022 -

London, UK

Employer, The Children's Society

Senior Service Designer.

2019 - 2021

Oslo, Norway

Employer, Knowit

Service Designer.

2018

Oslo, Norway

Employer, Knowit

Service Design Internship.

2017-2018

London, UK

Employer: Sugarman Education

Substitute Teacher

2016

Oslo, Norway

Employer, Gitte Skillbred Internship
at The Munch Museum.

2014-2015

Oslo, Norway

Employer, Ida Pernille Solem.

Marketing Team for Westerdals ACT.

2012-2013

Førde, Norway

Employer, Odd Henrik Hagen,

Slåtten Primary School

Substitute Teacher.

2008-2017

Førde/Oslo, Norway

Employer, Stine Juklestad

Kvammen, Carlings Jeans Store

Part time sales.

EDUCATION

09.2017-12.2018

London College of Communication

MA Service Experience Design and Innovation

London, UK, with distinction.

08.2013-06.2016

Westerdals Oslo School of Art,

Communication and Technology

BA Experience & Event Design.

Oslo, Norway

09.2015-01.2016

Leeds College of Art

Visual Communication (Exchange student)

Leeds, UK

08.2016-01.2017

University Of Oslo

Single subjects in Art History and

Gender Studies

Oslo, Norway

08.2012-11.2012

University of Vestfold

Culture studies, Philosophy

Barcelona, Spain.

08.2008-06.2011

Hafstad College

Sciences.

Førde, Norway

PRESENTATIONS

2025. Making Time, SDinGov Virtual Conference

A case study and workshop exploring how relationships and imagination can support design leadership now and in the future

2022. MeTime Digital Wellbeing Tool at SDinGov, Edinburgh, Scotland. Presentation and workshop about the development of MeTime a wellbeing app for young people.

2019. The European Commission's Joint Research Centre (JRC), Brussels, Belgium.

Pitch of student project "Citizens as Policy Influencers" within the Future Of Government 2030 + - project.

OTHER

2021. Oslo, Norway

Pro-bono project between Prospera and Mental Health Youth Norway- Looking how to improve the organisation's user journey for existing and new members.

2021. Oslo, Norway

Project between Tverga - *centre for self-organised sports and activity*, and Knowit. Strategy development 2021-2025 based on user needs and technology..

2018. London UK & Barcelona, Spain

Part of the UAL Futures Studio team and the 17/18 creative project presented at IAM conference in Barcelona

2018. London, UK

Student Service Designer assisting assigned team Food Spot, at Geovation Camp and Conference.

2016-2017. Oslo, Norway

University of Oslo, Head of The Student Union Gallery, Gallery Neuf.

TECHNICAL SKILLS

Use on a daily or weekly basis and can teach to others:

- Miro
- PowerPoint, Word, Co-Pilot
- Adobe Illustrator
- Adobe InDesign

Have used in previous projects:

- Kumu
- Figma
- Adobe Photoshop
- Adobe PremierPro
- PowerBi
- Excel
- Notion

Looking into:

- Currently undertaking a Level 5 Leadership & Management Apprenticeship Programme
- Ai tools such as Loveable to create prototypes
- Up-skilling myself in Figma
- No-code platforms such as HotGlue

REFERENCES

INDIA ROCHE

Lead Service Designer
The Children's Society
Hebden Bridge, UK
indiaroche13@gmail.com

TRINE WANDSEMB-TROYE

Senior Buisness Designer
Forte Digital
Oslo, Norway
Mob:+47 99619 682
Wandsemb.troye@gmail.com

DR. HENA ALI NAEEM KHAN

Course Leader MA Service
Design University of Arts Lonodn
London, UK
h.ali@csm.arts.ac.uk

KRISTOFFER PEDERSEN

Business Designer
Manyone
Oslo, Norway
Mob: + 47 984 95 341
kristoffer273@hotmail.com